



Independent and Enriched Senior Living in the Finger Lakes

Saturday, March 14, 2020 **CORONAVIRUS UPDATE**

Dear Ferris Hills Residents, Families, and Associates,

I am writing to share with you that, **beginning Monday March 16**, to minimize the risk of exposure to and spreading of COVID-19, please note the following:

ALL VISITATION IS SUSPENDED

If you feel you have an urgent need for visitors, please call Aimee Ward or Claire Watson at 585-393-0410.

Home Care Aids who routinely visit Ferris Hills to provide necessary care will continue to do so. These individuals will be screened before entering.

We are learning more information from NYSDOH and the CDC daily, and we will keep you informed as new details, regulations and guidelines are released. We appreciate your cooperation.

Beginning today, Friday March 13 at 7pm, you will **not** be allowed into Clark Meadows. If you do need to go into Clark Meadows, please stop at the Ferris Hills front desk first. You will be allowed to still use the Fitness Center and the Salon.

Remember that these practices are being implemented to protect you, your guests and our staff, and we will continue to follow NYSDOH and CDC guidelines to reduce the risk of COVID-19 and other infectious illnesses.

If you have questions or concerns, please feel free to contact me. Thank you for your support.

Sincerely,

A handwritten signature in purple ink that reads "Aimee Ward".

Aimee Ward
Executive Director