

CLARK MEADOWS AT FERRIS HILLS



December 24, 2020

Good afternoon family and friends,

A positive case of COVID-19 has been diagnosed at Clark Meadows Enriched Living Community. This associate was tested yesterday and we were notified today of the positive result. The staff member is following protocol from the Ontario County Public Health Department and the NYS Department of Health. This individual is asymptomatic at this time.

The directive we have been given by DOH is to quarantine all of our residents in their apartments for a 14 day period of time. This will continue through Thursday, January 7th. All meals will be served to residents in their apartments, and all visits have been cancelled. Visits will resume on Friday, January 8th.

There is never a good time for something like this to happen; but it is especially difficult at the holiday season. Our goal during this quarantine, in particular, is to maintain engagement with residents. The activity schedule will be modified to personalized one-on-one visits, in addition to PCA's, med passers, housekeeping and all other staff stopping in and seeing your loved ones on a regular basis.

We will keep you updated with our weekly e-mail and encourage families to reach out to their loved ones via digital media and the telephone. If you have any questions please feel free to notify me.

On behalf of all of the associates here at Clark Meadows, we wish you all a safe and Merry Christmas. Stay well.

Sincerely,

Jennifer Army
Program Manager

One Clark Meadows, Canandaigua, NY 14424, (585)393-4330 clarkmeadows.com

