

FERRIS HILLS AT WEST LAKE



Independent and Enriched Senior Living in the Finger Lakes

To: Ferris Hills Residents

From: Aimee Ward

Date: June 22, 2020

Re: COVID-19 and Operational Update

All things remain positive here as all COVID testing continues to be negative!

Statewide COVID stats continue to trend in the right direction and, as a result, the Governor has allowed our region to enter into Phase III. We are following restaurant guidelines for seating in reopening our Dining Room. I know many of you are looking forward to being with other residents at meal time. Guests/Visitors are not allowed in Dining room, but you may dine with them in your apartment.

Our visitation policy is remaining the same through Phase III. One designated visitor per apartment and up to 5 visitors if you are meeting outside on your patio or in the gazebo area.

We have started scheduling some music and lecture programs for the summer, now that Phase III includes 25 person gatherings inside. July calendars will soon be distributed.

Though guests are allowed outside to visit, they are not allowed to attend any outside concerts or events at this time. They also are not allowed inside to use public bathrooms.

Transportation to all medical and some shopping continues. We will be looking at increasing our transportation in July by adding transport on Sunday Mornings as churches start to open.

The Vista remains open for small groups to gather to play cards, games or socialize.

The lunchtime Café and full use of the dining room at dinner will occur after NYS sets a date for Phase IV if these type openings fall into their guidelines.

We will continue with limits in Mail Room, Marketplace and on Elevators.

We ask that you continue with signing in and taking temperatures when you return from going outside in a vehicle. Outside walks are still encouraged and no need to sign in/temperature check.

Returning residents who have been away overnight or longer out of state or in hotel/motel, will need to quarantine for 5 days (down from 14 days). On the 6th and 7th day, we ask for you to report to the front desk to have your temperature checked. Please check in with Claire or myself if there are any questions.

As we move forward with more opportunities to get some normalcy back in our lives, the responsibility of the safety of everyone in our community will be a responsibility for both staff & residents. We can't be safe without everyone following the guidelines offered by the CDC and WHO.

- In general, you should be wearing a face mask indoors if you cannot maintain a 6-foot distance from others.
- If you are not feeling well, please stay in your apartment. We will bring you all that you need including mail and supplies. And be sure to call your Doctor and notify myself or Claire Watson.
- Please be sure your face mask covers your nose, mouth, and chin.
- If you are visiting with someone outdoors and you are able to maintain a distance of 6-feet or more, you do not need a mask.
- You should be sure to use sanitizer before opening doors, and pushing elevator buttons.

While New York State may have been criticized for being overly cautious, it has indeed paid off. Meanwhile, other states that have been less diligent in their behaviors (social distancing and wearing of masks) are now suffering the consequences and are seeing a spike in COVID cases. We have come so far and have been so successful – let's continue to be **Ferris Hills Strong and Ferris Hills Safe.**