

CLARK MEADOWS AT FERRIS HILLS



October 9, 2020

Good afternoon Family and Friends,

We continue to be COVID free in our community! Testing continues for staff on a weekly basis.

We would like to reiterate that if you are considering coming for a visit from a “hot spot” state that is listed on the quarantine list, you will be unable to visit your loved one without a two week quarantine first. Please consider a zoom or FaceTime call until this situation changes. (See attached for the restricted states)

All residents have received their flu shots this week. We continue to encourage all family members to do the same. If you should have any cold or flu symptoms, please reschedule your visit.

Resident visits will be moved inside when the temperatures go below 60 degrees or we are having inclement weather. These visits will take place inside the dining room and continue to be supervised. Please call Rebecca or Lynne to schedule your visit. When you arrive please call the main desk at 585-393-4330 to let us know you are here. **Feel free to bring items for your loved one. You may hand them to the staff person who pre-screens you.** The check in process remains the same.

If your loved one is going out to any Doctor appointments, please know that upon their return, they will be in a mini quarantine for three days. They will be socially distanced while in the community, will sit in the private dining room for meals, and their temperature will be taken twice per day for 14 days.

With colder weather coming soon, you may want to discuss a change in Primary Care Physicians so your loved one doesn't have to leave our building. Dr. Leslie Myers from the UR Geriatric Practice is still taking new patients and sees

them right here in the community. Please contact Rebecca or Lynne if you would like the new patient packet.

And finally, if you send in Fall decorations, we are happy to assist your family member with decorating their apartment or cubby for the season!

Sincerely,

Jennifer Army
Program Manager

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