

# CLARK MEADOWS AT FERRIS HILLS

January 3, 2021

Good morning family and friends,

We have all seen the news that the positivity rate in Ontario County continues to climb, and the result is another Associate tested positive of COVID-19 at Clark Meadows Enriched Living Community. The last day this Associate was working was Christmas Day. The staff member is following protocol from the Ontario County Public Health Department and the NYS Department of Health.

The directive we have been given by DOH is 14 days quarantine from their last day of work. This will extend the quarantine through Friday, January 8. All meals will continue to be served in their apartments, and all visits have been cancelled. Visits will be able to start on Monday, January 11.

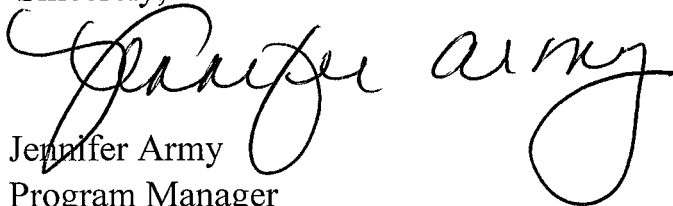
We will continue to maintain engagement with residents. The activity schedule has been modified to personalized one-on-one visits, in addition to PCA's, med passers, housekeeping and all other staff stopping in and seeing your loved ones on a regular basis.

We have been working with DOH and Thompson Hospital to get a date of when our residents can be vaccinated. We are hopeful that we should be able to accomplish in the next 10 days (hopefully sooner) and will let you know as soon as we have a firm date.

We encourage families to reach out to their loved ones via digital media and the telephone. If you need help setting it up, please contact Rebecca Wallace.

If you have any questions please feel free to contact me.

Sincerely,



Jennifer Army  
Program Manager

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